

# Emergency Response Management Consulting

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DISASTER  
FORUM  
2002  
SPECIAL  
ISSUE

## ERMC @ DISASTER FORUM 2002



### Paul's Parables

Paul Riopel,  
President, ERMC

As the demands on our time increase and the resources at our disposal decrease, it becomes more important that we learn to rely on each other to get by.

What does this have to do with emergency preparedness? In every community in the country and every company, we have fewer people and often less money to work with. However, we are all expected to maintain, or improve, our current emergency response capabilities. The only way to do that is to make the best use of what we've got. The trick is to know what you've got. And

what you've got is a whole lot of people in the same boat you're in. This is where partners come in. We're all familiar with

mutual aid - the most common, and most basic form of partner agreement. I believe that the time has come to take this idea one step beyond - to an operation with one emergency response team, one equipment pool, shared communications, Emergency Operations Centres, training and so on. The cost savings are obvious. Less obvious, but perhaps more valuable, is the increased skill levels, the ability to have better equipment and, most important, improved safety.

Partnerships is an idea whose time has come. Think about how it would help you and your neighbours!!!! Doesn't it make sense?

## Software showcase

Interested in seeing the latest software solutions in Emergency Management and how they can help you?

ERMC, with the support of SAFER Systems and PIER, is hosting a software showcase during Disaster Forum 2002.

On Tuesday, October 1 DF delegates can stop by the Deerfoot Room at the Glenmore Inn and test out the software for themselves.

Join the  
Club

Want to be kept informed about emergency preparedness events and activities taking place at ERMC? Forward your name and contact info to:  
[marketing@ru-ready.com](mailto:marketing@ru-ready.com)

### ERMC Pre-Conference Workshop

#### Emergency Planning Basic

September 29: 8:30 am - 4:30 pm

Emergency Planning Basic is a highly participatory session that introduces the requirements of designing an effective, easy-to-use emergency preparedness and response plan. Participants learn about the significance of individual plan sections and how all of the sections work together to form a comprehensive emergency response plan.

### ERMC Program Sessions

#### Session 203: Exercise Design (tabletops)

October 1: 9:15 am - 10:30 am

This session provides an overview of what goes into an emergency exercise. Specifically, participants will explore the reasons for conducting exercises, creating and developing the scenario, choosing the type of exercise, determining resource requirements, common pitfalls and the required post-exercise follow-up

#### Session 211: Emergency Management Software Solutions

October 1: 1:45 pm - 3:00 pm

Hazardous material incidents cannot be specifically predicted nor effectively managed without suitable, timely information. This session will examine some of the issues that arise during hazardous material releases. Two software systems - SAFER Real Time and BC Gas Emergency Manager - will be presented to demonstrate their application in these types of situations

#### Session 306: (A repeat of session 203) - Exercise Design (tabletops)

October 2: 11:00 am - 12:15 pm

ERMC INCIDENTALS



EMERGENCY  
RESPONSE  
MANAGEMENT  
CONSULTING

## ERMC - the emergency preparedness professionals

**E**stablished in 1990, Emergency Response Management Consulting (ERMC) is a company dedicated to ensuring that its clients achieve the highest possible level of emergency preparedness.

Staffed by a team of experienced professionals, and complemented by an impressive network of specialized resources, ERMC is able to help its clients develop pro-active solutions to meet specific needs. ERMC works with clients to raise awareness about potential dangers and offer suggestions on how to minimize the hazards to ensure a safe working environment.

Emergency situations can not be predicted, nor can they be managed effectively if personnel are not fully prepared. ERMC's services give clients confidence - knowing that they are fully prepared to manage an emergency situation. In fact, management of an emergency situation can only be achieved when people are fully prepared. ERMC helps ensure preparedness through a number of services such as: auditing, planning, training, exercises and software solutions.

### AUDITING

ERMC identifies hazards and reviews existing emergency plans and systems for clients. Findings are then presented in a detailed report that includes recommendations for improved capabilities.

### PLANING

ERMC provides guidance to clients in developing comprehensive, user-friendly emergency response plans and management systems.

### TRAINING

Once the foundation is put in place, ERMC makes sure that personnel are confident and knowledgeable in putting their emergency preparedness skills to use. ERMC builds upon this foundation through a series of training workshops - everything from Basic Incident Command to Public and Media Relations for Front-Line Personnel.

### EXERCISES

Designed to serve a specific purpose, ERMC provides clients with a wide range of exercise options. Tabletops, drills and full-scale simulations each lend a practical view to what has already been studied on paper.

### SOFTWARE

ERMC is partnered with and/or supports a number of emergency preparedness software applications - all designed to enhance preparedness, response and recovery capabilities. Software includes:

*SAFER Systems*: Chemical Risk Analysis

*PIER*: Public Information Emergency Response

*Emergency Manager*: Emergency Management

## 2002 Fall Workshop Schedule

**October 9** - Public and Media Relations for Front-Line Personnel

**October 16** - Media Relations - Advanced

**October 30** - Managing Emergency Operations

**November 13** - Emergency Public Information Officer

**November 20** - Exercise Planning - Basic

**November 27 - 28** - Exercise Planning - Advance, Tabletops

**December 4** - Crisis Communications

All of the advertised workshops take place at ERMC's Institute of Emergency Management (Suite 280, 17010 - 103 Avenue, Edmonton, Alberta).

As well, ERMC offers all of its training workshops on-site at the client facilities (local, nationally and internationally).

For details on all of our courses log on to [www.ru-ready.com](http://www.ru-ready.com) or e-mail your inquiries to [marketing@ru-ready.com](mailto:marketing@ru-ready.com)